

Terms and Conditions

By ordering with us, we assume that you have read our terms and conditions and agree with all the conditions.

Size Made to measure. All sizes are assumed as finished sizes unless otherwise stated, with width first, drop second.

Price : All prices are whole sale prices excluding GST. Prices are subject to withdrawal, alteration and change without notice.

Freight : \$25.00 per order made to Sydney metropolitan areas
\$35.00 per order made to Country areas or interstate.

Delivery : Within 6 weeks from date of order made before 4 pm. We have an express service which has a delivery time of around 2 weeks. Please add 20% on top of the normal wholesale price. **All express orders must be prepaid and are subject to availability of stock and the minimum order is \$1000.00**

Invoicing : Up on receipt of your order, we will fax or email you an invoice within 2 business days.

(ETA) This invoice will tell you the total dollar value, details of your order and also an estimated delivery date. Please note that missing information may result in your order being delayed. We encourage you to use our order form every time.

Our invoice should be used as a confirmation that we have received your order and your guide to the estimate delivery time. Please ring us straight away if you have not received this from us within 2 business days.

Payment : Full payment before delivery or pre-arranged payment terms.

Stop Credit : If your account is over due, we will not accept any new orders until all late payments have been cleared.

Returns : No returns will be accepted unless authorised by us. Where a remake is requested, the order will be invoiced as per normal price and upon return of the faulty product, a credit will be issued if it is established that it is our error.

Claims : No claims can be raised unless we agree on the claim. Any claims that are made must be done within seven (7) working days from the receipt of product. If a claim is to be raised a copy of the invoice must be provided.

Mulga Shade shall be liable for the invoiced value of the defective product only. We shall not be liable for any further or subsequent loss or damages, especially additional fittings charges or any of your expenses.

Property Customers will assume the risk of the product upon delivery. All products will remain the property of Mulga Shade until complete payment is received.

Tax : All prices are listed exclusive of GST. All tax and duties are paid by the customer.

We recommend that the retail prices to be twice (x2) of our whole prices. All prices quoted here are wholesale prices.

Sample blinds for showroom will be discounted by 50%.